

ABH of IL Claim and Configuration Project Updates

| Project | Impacted Providers | Description | Updates/Resolution | Status |
|---|--|--|--|---|
| Medicare Laboratory (Lab) coinsurance and deductible | Lab | Lab services performed in office and independent lab locations will not apply deductibles and coinsurance. | System configuration completed. | Reprocessing of claims in process. |
| Ordering, Referring, Prescribing (ORP)- National Provider Identifier (NPI) Requirements | All Medical | Per Informational Notices dated November 9, 2018 and December 28, 2018, HFS notified providers of its intent to require ordering/referring/prescribing practitioners to be enrolled. | Ordering/Referring/Prescribing Provider Requirements Delay to January 1, 2020 | Completed January. |
| Attending Provider NPI Requirements for October 1, 2019 | Institutional Providers – Hospitals; Renal Dialysis Facilities; Ambulatory Surgical Treatment Centers; Hospice Agencies; and Birth Centers | Effective with dates of service on and after October 1, 2019, the Department will reject claims if the Attending Provider is not enrolled with the Department | Attending Provider NPI Requirements Delay to January 1, 2020 | Completed January. |
| Adult Day Services | Home Health/Waiver | Aetna has received updated rates retro for 7/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| Adult Day Services - Transportation | Home Health/Waiver | Aetna has received updated rates retro for 7/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| Emergency Home Response Installation | Home Health/Waiver | Aetna has received updated rates retro for 7/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| In-Home Services (Homemaker) | Home Health/Waiver | Aetna has received updated rates retro for 7/1/2019 and 1/1/2020 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process for transportation codes only. All other codes reprocessed in February. |
| Home Health Rates | Home Health | Aetna has received updated rates retro for 10/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| SMHRF - Single Occupancy | Specialized Mental Health Rehabilitation Facilities | \$10 add-on to base rate | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| Administrative Hospital Day Rates | Hospitals | \$289.48 per day to begin day after average length of stay | System configuration in process , claim reprocessing 30-45 days from production release. | Pending clarification. |
| Psych Add-On Continues | CMHC | Continue add on rates in effect on 6/30/19 | System configuration in process , claim reprocessing 30-45 days from production release. | Claim project closing out. |
| Mental Health Services Rate Increase | CMHC | Aetna has received updated rates retro for 7/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | ID and reprocessing of claims in process. |
| Mobile Crisis Response Rates | CMHC | Aetna has received updated rates retro for 7/1/2019 | System configuration in process , claim reprocessing 30-45 days from production release. | Reprocessing of claims in process. |
| Issue identified with the configuration of HCPC and Modifier combinations H0039 – modifiers S2, HA, HE, HM, HN, HO, HR, HT, SA and TF. H2016 - modifiers S2, HA, HE, HM, HN, HO, HR, HT, SA and TF. | CHMC | Aetna had identified a claims processing issue regarding the CMHC Fee schedule. As a result, claims submitted by CMHC providers for processing have denied in error or paid incorrectly. | Issues Identified with modifiers and zero paid claims after system correction. Aetna in process of additional configuration changes. Claims will reprocess within 30- 45 days of system updates. | Reprocessing of claims in process. |